



“When a ‘criticism’ or ‘negative observation’ is made to a manager, what can be done to ensure that it isn’t perceived as disloyalty to the organisation?”



Safety compliance should not be a “performance management” issue - it can be done with compassion and dignity.

“By focusing on what went wrong, you ignore what is being done right.”



“Consider how your decisions may affect other things - upward and outward thinking!”

2016 SAFETY and RISK FORUM

ideas that change culture

“Develop a culture of redemptive justice as opposed to retributive justice.”



“Compliance can be done positively.”



“Rather than ideas that change culture, be a culture that changes ideas.”



“What happens if we invest in developing our people and then they leave?”

“What happens if we don’t, and they stay?”